

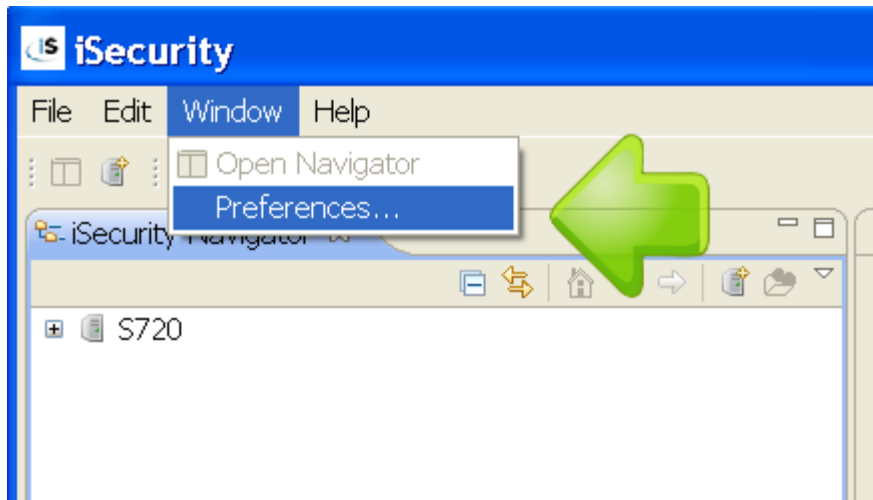
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How to Report Problems in iSecurity GUI

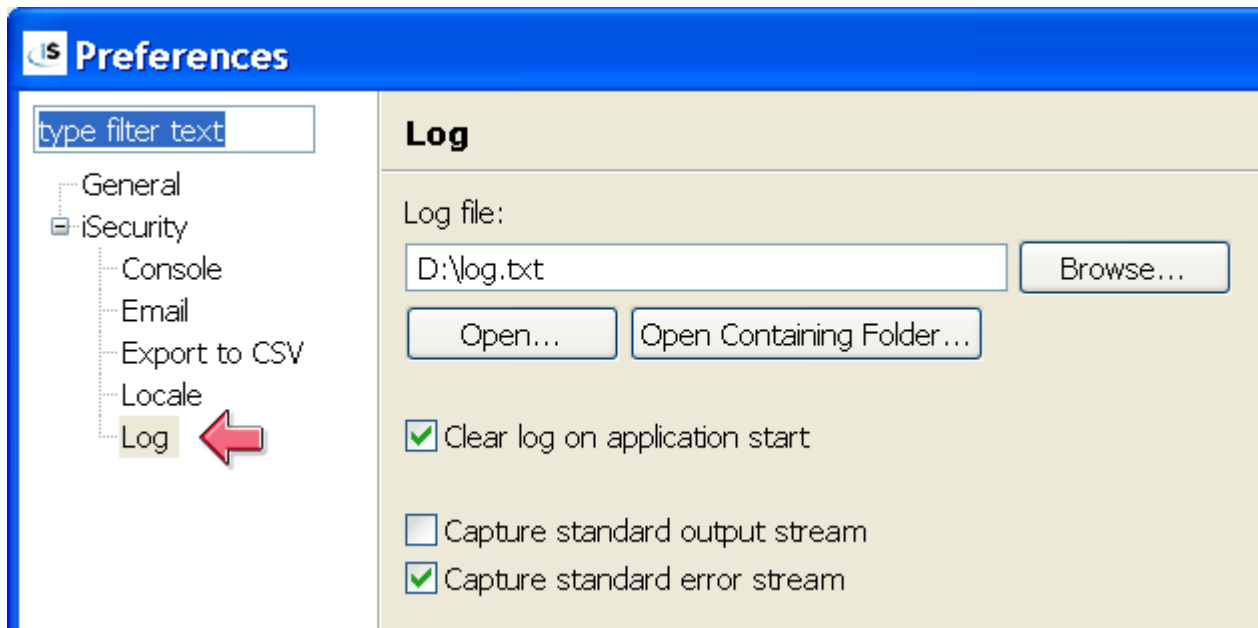
The iSecurity GUI module writes output to a log file. By default, problems are written to the log file which should be e-mailed to support@razlee.com.

Log Preferences window

Open the Preferences dialog from iSecurity's menu bar:



Click on the Log node:



Note that changes made on this screen take effect after iSecurity is restarted. By default, the log file is cleared when iSecurity starts and only errors are printed to it.

You may be asked by the Raz-Lee Technical Support team to check the “Capture standard output stream” box, re-create the error, and then re-send the log file to support@razlee.com.

Buttons

Open: opens the log file using the default text editor.

Open Containing Folder: this is useful if you wish to send the file as an attachment.

Browse: set a different log file location and name.