

iSecurity Case Study Day Ristoservice in Italy relies on iSecurity

Day Ristoservice SpA (www.day.it) is one of the leading Italian companies specializing in online meal services ranging from employee-related restauranting to food stamps, providing companies and employees alike with unique promotions, discounts and give-aways to ensure overall satisfaction with the company's services.

Day Ristoservice was established in 1987 and today has a yearly turnover of more 400 million euro and more than 65 million of meal tickets issued yearly!

The company's headquarters are located in Bologna, with active branches in Rome, Milan and Lucca, and local offices in Turin, Padua, Palermo and Bari. The IBM i technical reference at Day Ristoservice SpA is Mr. Sergio Benini, ICT Manager.

Security Issues

Although the company has implemented a platform independent Firewall-like product to protect and manage traffic to and from its servers, Ristoservice needed a platform-specific security solution to enable its IBM i systems to manage the business critical applications and databases of its strategic systems without fear of security breaches.

This IBM i-specific security solution would optimally enable the company to set specific policies for the use of various aspects of the application database in accordance with specific business functions.

The software selection process was very short and was based upon the fact that iSecurity is known to be the market leader for IBM i security, auditing and compliance solutions.

"The characteristics of iSecurity responded fully to the expectations of the company and the product quickly proved its simplicity of use, which was very important for a company such as ours which wants to maximize security management as much as possible using site-specific tools for information technology governance.", said Mr. Benini.



Implementation and Rollout

iSecurity has been successfully implemented at Day Restoservice in a relatively short period of time.

At the outset, the company used iSecurity in simulation mode which logged all network access events and notified the system administrators regarding potential security violations of the defined rules without implementing any corrective measures.

Product configuration was performed with utmost care to ensure, for example, that only the required ports are being monitored and closed and not others.

Day Ristoservice's IT department closely follows the product's configuration and performance on a day-to-day basis. For these monitoring and configuration activities, the company has used the expertise of specialists from Raz-Lee Security.

All of the many activities of the company are being monitored using iSecurity, and each and every user is managed using functionality provided by iSecurity

The company plans to use the Audit product as well for monitoring and reporting on the system journal (QAUDJRN), which is a relatively new demand instituted by the Italian Privacy Act which comes into effect this month.

Business benefits

iSecurity is highly regarded by Day Ristoservice's management as it is used to proactively provide wide-ranging security solutions. iSecurity's business benefit to the company is summed up as follows: ***"To protect business data and prevent unauthorized data access or data leakage from the IBM i."***

Effectively, all levels of corporate management, from the IT Department up to and including the highest management levels are concerned about potential security breaches and the potential threat to corporate assets and customer relationships, and therefore highly regard iSecurity's capabilities in these very sensitive areas.